

## You Can Count On Me

Please visit [www.amgh.ca](http://www.amgh.ca) for more information.

## AMGH

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## Alexandra Marine & General Hospital

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## You Can Count On Me

Strategic Plan 2019-2022

*PHONE: 519.524.8689*

## Mission

Providing high quality, patient-centred care to our community, delivered by a dedicated team

## Vision

Further develop and strengthen health system partnerships to meet the evolving needs of our community

## Values

**ICARE** – Integration,  
Community, **A**ccountability,  
Respect, **E**xcellence

## PEOPLE

### GOALS

- To develop a comprehensive Human Resources strategy
- To ensure and promote a healthy workplace for staff, physicians and volunteers
- To actively engage our community and partners in the planning and evaluation of hospital services
- To provide education to our community regarding health, wellness and health system transformation

## QUALITY

### GOALS

- To develop a Quality Improvement Plan (QIP) according to Excellent Care for All Act (ECFAA)
- To continuously evaluate our programs and services against the best available evidence

## PARTNERSHIP

### GOALS

- To strengthen existing and develop new partnerships with our local and regional healthcare providers
- To develop partnerships with local healthcare providers and community resource agencies to promote wellness strategies for our community

## SUSTAINABILITY

### GOALS

- To maintain our commitment to ongoing development and growth in our three Centres of Excellence: Women's Health, Services for Seniors, and Mental Health and Addictions
- To maintain a balanced operating budget
- To achieve the ability to invest in capital and infrastructure